IAAO Mass Appraisal Standard How Our World Has Changed

Presented to:

2011 NCRAAO Annual Conference

by

George Donatello, CMS

Principal Consultant

TEAM Consulting

Villa Rica, GA

and

Pete Davis

Ratio Study and GIS Manager

Kansas Department of Revenue

Topeka, KS

IAAO Mass Appraisal Standard Section 3.3.5

- Jurisdictions may employ a set of digital image technology tools to replace a routine cyclical field inspection with a computer assisted office review. This tool set should include:
 - High-resolution street-view images (at a sub-inch pixel resolution that enables quality grade and physical condition to be verified, updated at least every 6 years)
 - Orthophoto images (minimum 6" pixel resolution in urban/suburban and 12" resolution in rural areas, updated every 2 years in rapid growth areas, or 6–10 years in slow growth areas).
 - Low level oblique images capable of being used for measurement verification (four cardinal directions, minimum 6" pixel resolution in urban/suburban and 12" pixel resolution in rural areas, updated every 2 years in rapid growth areas or, 6–10 years in slow growth areas).

- Effective tool sets validate CAMA data and incorporate change detection software that compares building dimension data (footprints) in the CAMA system to georeferenced imagery or remote sensing data from sources (such as LiDAR [light detection and ranging]) and identify potential CAMA sketch discrepancies for further investigation.
- Changes to interior characteristics may be monitored on a regular and cyclical basis (such as every 6 years).
- This alternative should be used in conjunction with information obtained through the permitting process, where available. In addition, appraisers should visit assigned areas on an annual basis to observe changes in neighborhood condition, trends and property characteristics.
- A physical review is recommended when significant construction changes are detected, a property is sold, or an area is affected by catastrophic damage.

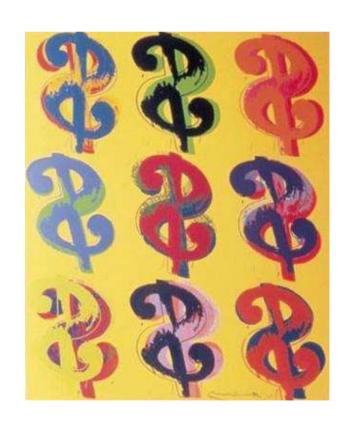


What Does Section 3.3.5 Say?

"Jurisdictions may employ a set of digital image technology tools to replace a routine cyclical field inspection with a computer assisted office review."

Why was Section 3.3.5 needed?

- 1. Remote sensing
- 2. Advent of NEW technology
- 3. Efficiency
- 4. Work flow
- 5. Good results
- 6. Cost, Cost, Cost



Prerequisites and limitations?



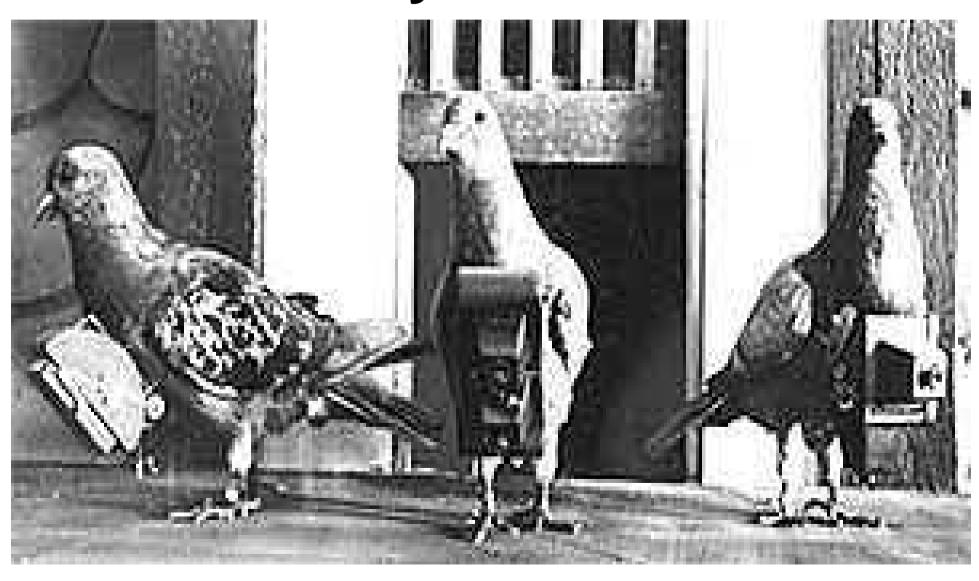
- 1. Must have something to verify
- 2. Embrace workflow
- 3. Maintenance plan
- 4. Don't try to do to much
- 5. Still have to do field reviews
- 6. Interior information is always a problem

What is Remote Sensing?

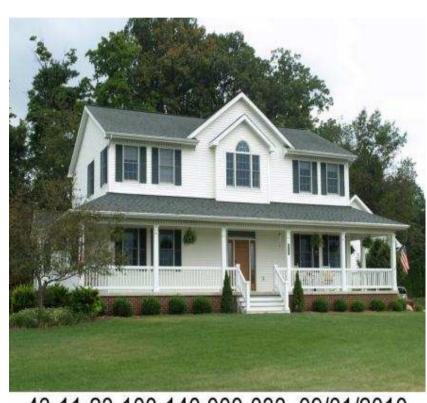
"Remote sensing is the stand-off collection through the use of a variety of devices for gathering information on a given object."



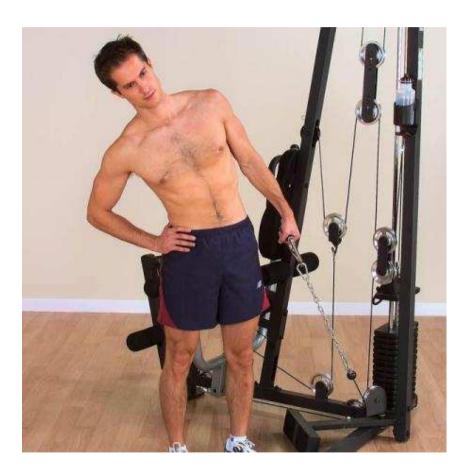
State of the Art Camera Systems



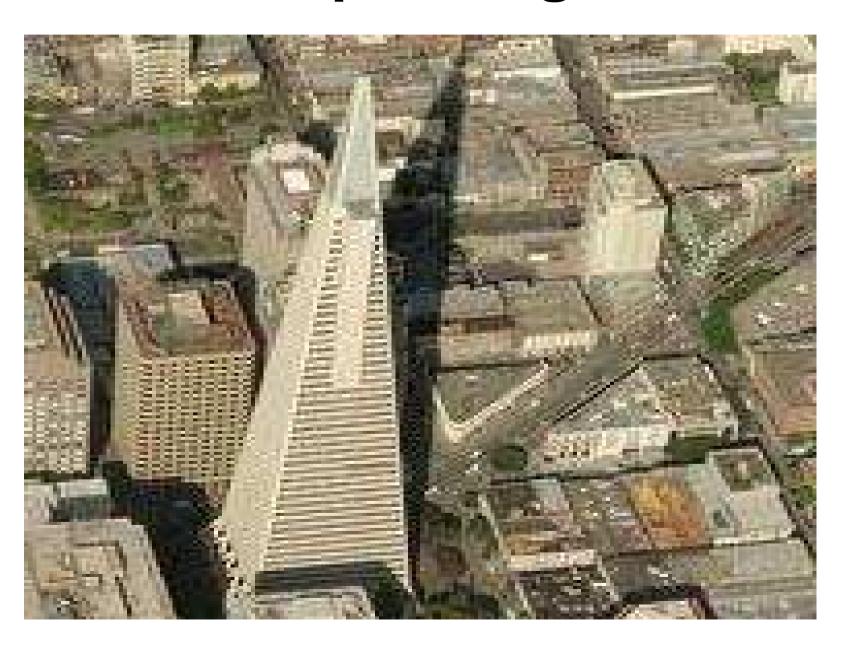
What are the <u>IMPORTANT</u> remote sensing tools?



43-11-23-100-140.000-033 09/01/2010

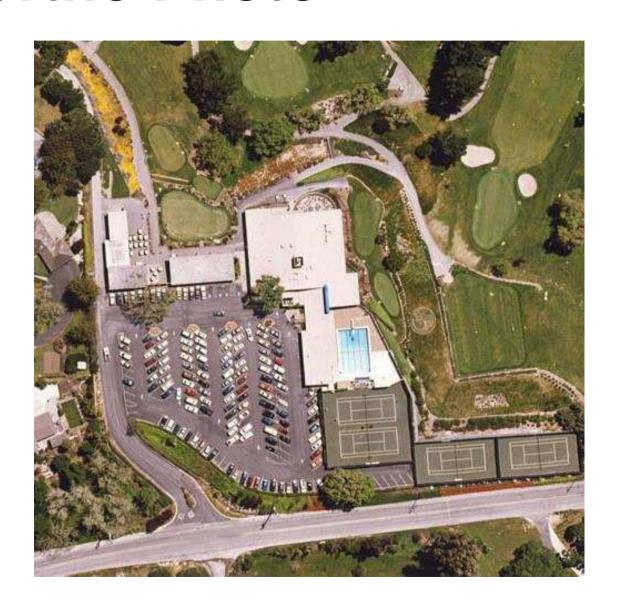


Oblique Image



Ortho Photo

- 6" pixel resolution in urban/suburban
- 12" resolution in rural areas
- updated every 2
 years in rapid
 growth areas
 (urban areas)
- 6–10 years in slow growth areas (rural areas)

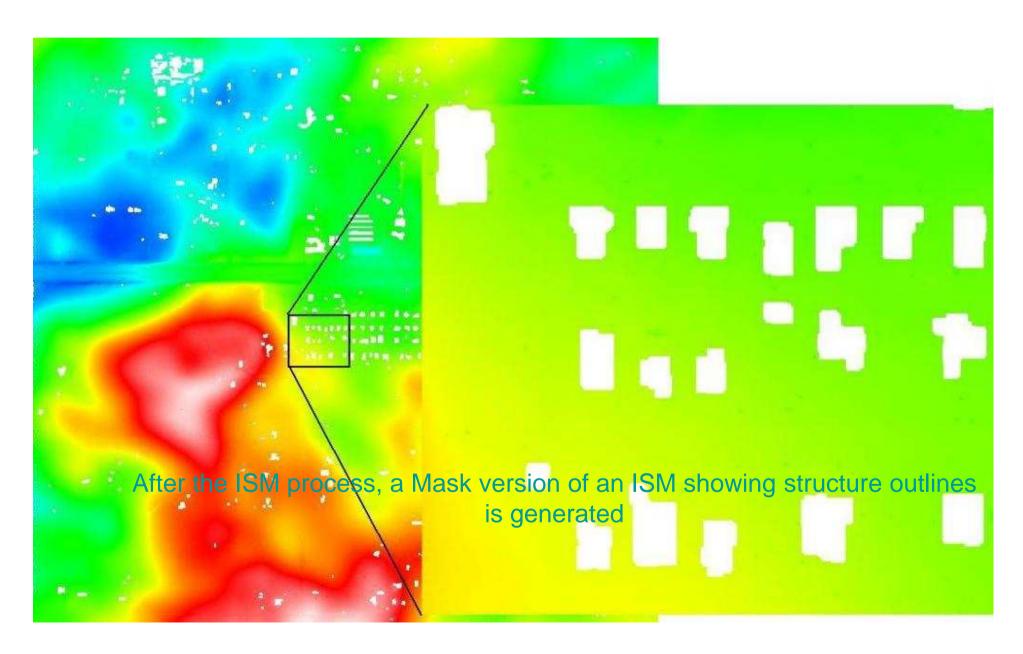


Change Detection

"Effective tool sets validate CAMA data and incorporate change detection software that compares building dimension data (footprints) in the CAMA system to georeferenced imagery or remote sensing data from sources (such as LiDAR [light detection and ranging]) and identify potential CAMA sketch discrepancies for further investigation."

IAAO

LiDAR



Two Change Detection Methodologies in Current Use

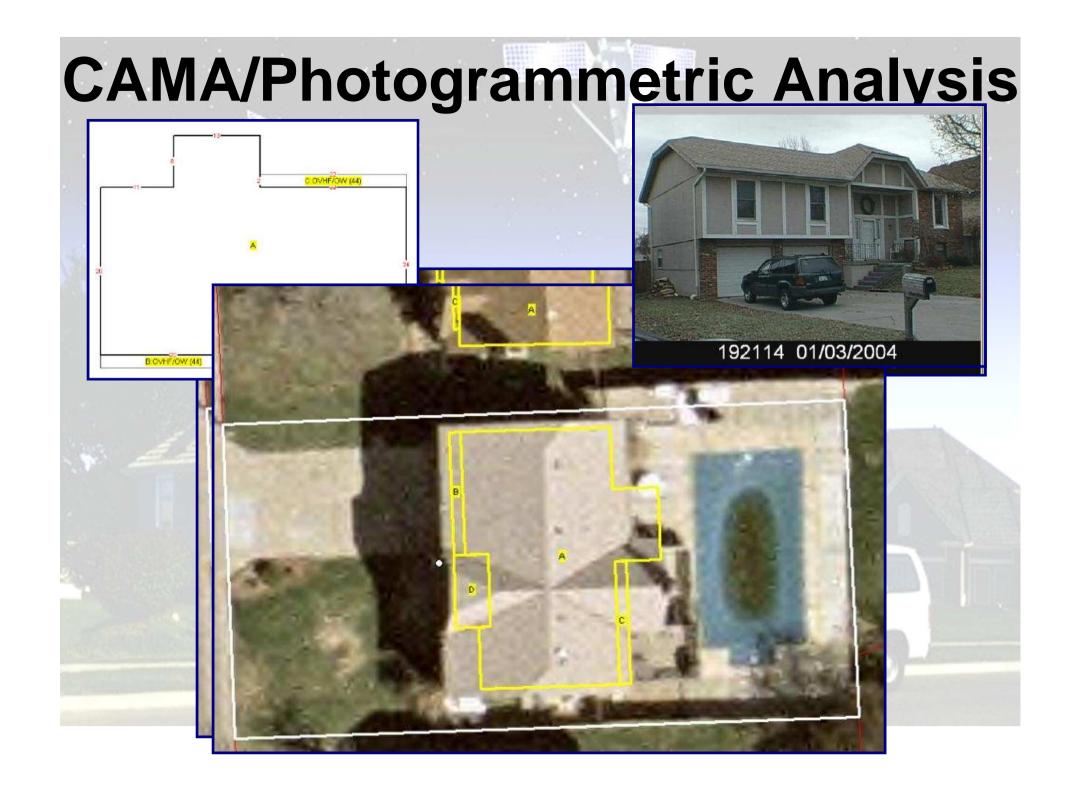


Photo to Photo

"Change detection for GIS (geographical information systems) is a process that measures how the attributes of a particular area have changed between two or more time periods. Change detection often involves comparing aerial photographs or satellite imagery of the area taken at different times." Wikepedia

ChangeFindr





CAMA Sketch Comparison

- Unique way of looking at assessment data
- Compare CAMA with today's reality
- Your sketch and your ortho
- Base line of information
- Multiple products
- Low investment



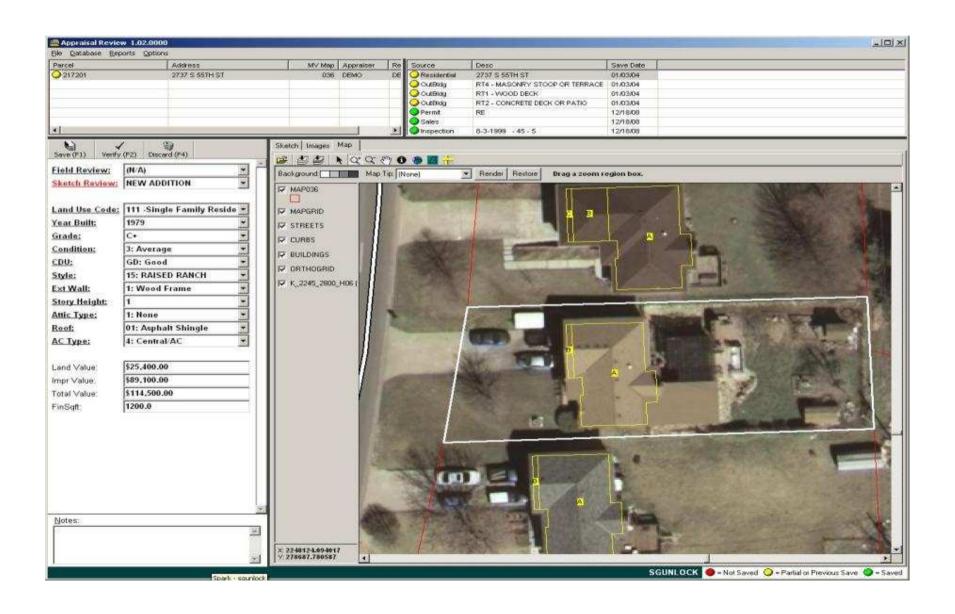
The Process

- Sketch is converted to shape file
- Moved to paracentroid
- Visually rotated and placed over ortho
- Anchored and georeferenced
- Exception noted
- Returned as a GIS layer
- Further analysis

Not a Good Fit



Yotta SketchRight



Pictometry ChangeFindr



Apex Sketch



Sketch Validation



Stats From Geauga Co. OH Project

 Parcels Matched 	13791	96.0%
 Minor Problem 	293	2.0%
 Major Error 	107	.7%
 Obstructed View 	93	.6%
 New construction 	24	.2%
 Questionable 	5	.1%

Note: Second time project done in 5 years

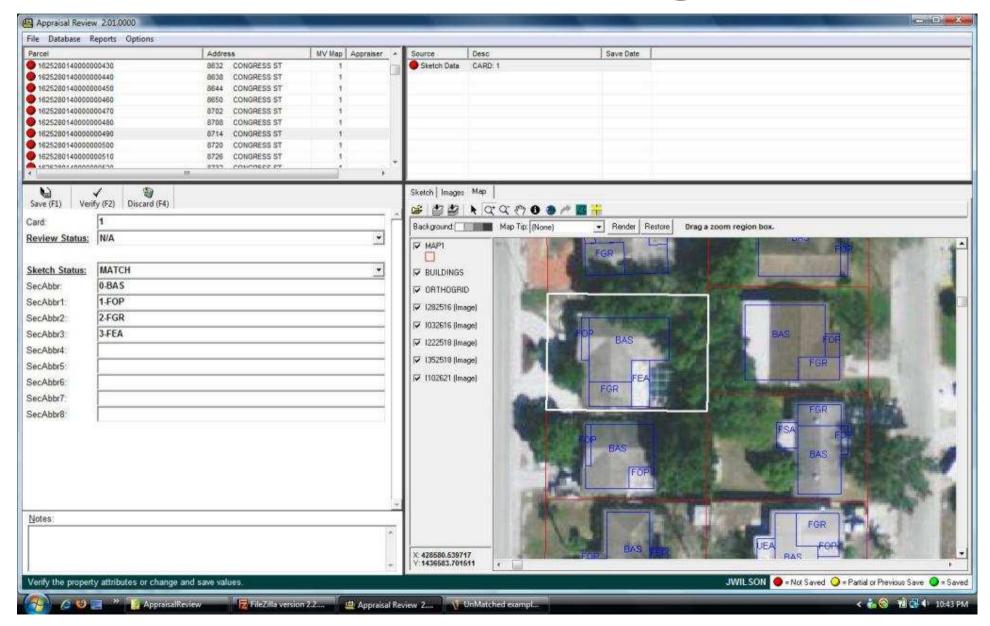
Stats from Pasco Co. FL Project

•	MATCHED	8352	83%
•	UNMATCHED (1)	988	10%
•	OBSTRUCTED VIEW (2)	354	4%
•	QUESTIONABLE	136	1%
•	UNABLE TO PROCESS	242	2%

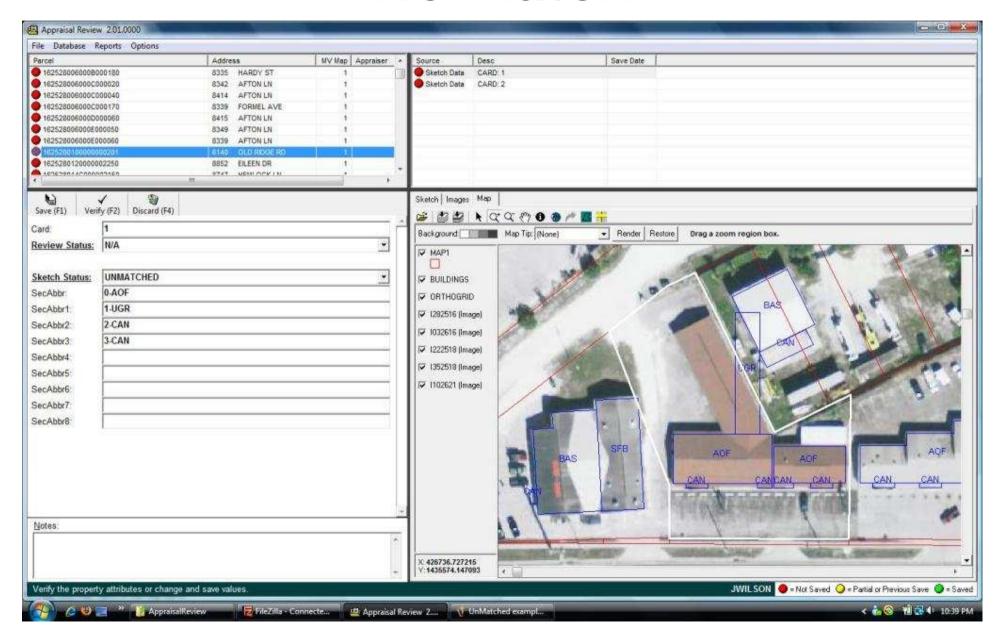
- (1) 70-80% of the unmatched can be solved with obliques and PRC
- (2) 80% of obstructed view can be solved with oblique image

Note. This was a 10,000 parcel pilot and county gave us the most difficult area to test. Propety Appraiser said that he had perfect data....no errors!

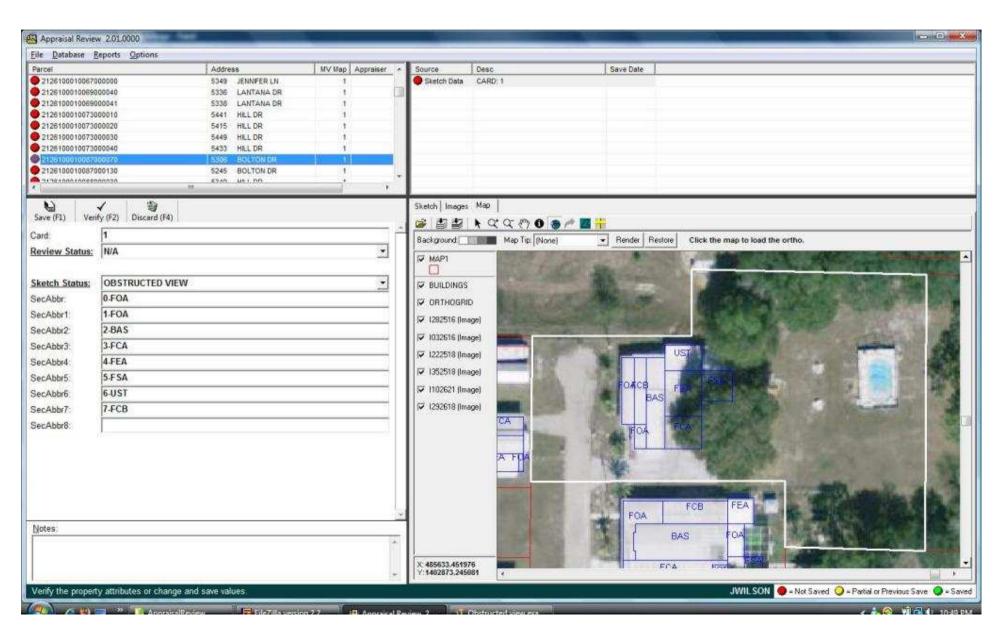
Match w/ Foliage



No Match



Obstructed View



CAMA/Photogrammetric Feature List

THIS IS WHAT YOU WANT TO RECEIVE!

- Viewing software
- Measure on ortho
- Exception list
- Data analysis
- Report features
- Shape file



Metrics

- 1. Rapid high volume delivery
- 2. 400 plus parcels per day production
- 3. 10-20 % error rate
- 4. Cost less than ONE Dollar per parcel
- 5. 1:5 and HIGHER ROI \$\$\$\$\$

Sub Inch Pixel High Resolution Street View



237424 04/22/2008

Grade and Condition

Harris Co. TX Appraisal Manual

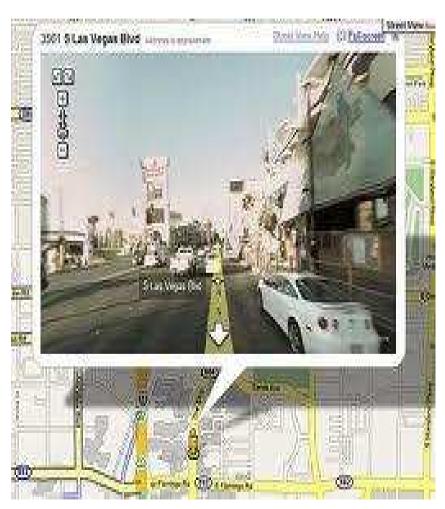
"The grade is a factor that is intended to reflect an overall judgment of the quality of workmanship and materials evident in a dwelling."

"The physical condition is a rating which is intended to reflect a judgment of the overall physical condition of the dwelling relative to its age and considers the level of maintenance that you would normally expect to find in a dwelling of a given age."

Types of Imagery



046-154-17-0-40-02-003.00-0 03/29/2011



Yotta



llookabout



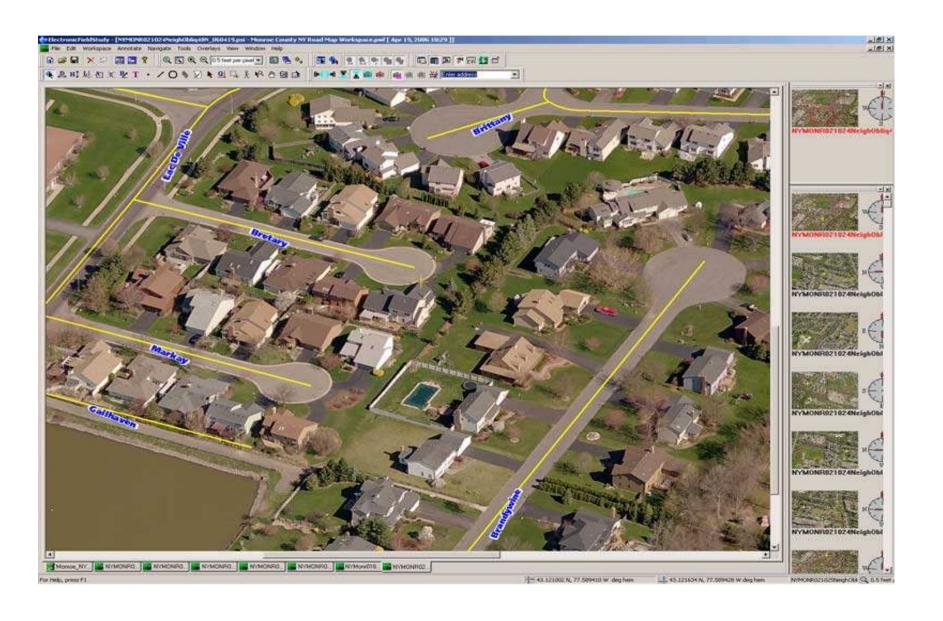
Facet



010-103438-00 04/13/2010



Pictometry Screen



Oblique Image

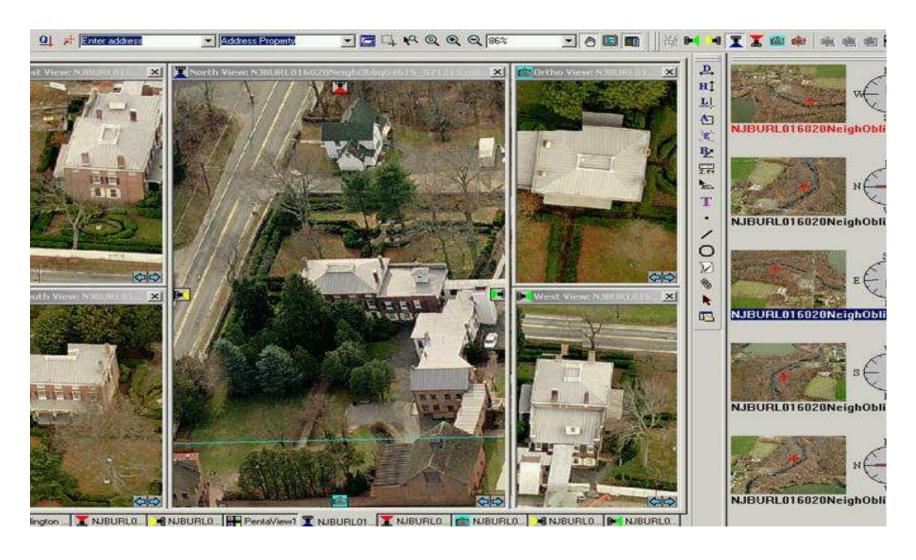


Image Capture Vehicles







Street View Imagery

- 1. Vehicle Stops at Each Structure
- 2. Address Verified
- 3. X,Y Coordinate Placed
- 4. Images are Labeled
- 5. Attribute Data Added



Other Deliverables from Street View Imagery



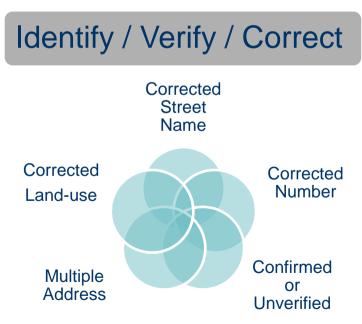
237424 04/22/2008

- Construction data
- Yard improvements
- Address verification
- Street center line
- Cadastral review
- X,Y Coordinate placement
- Personal property location
- Viewer/analysis

Address Verification

- Site address and street centerline field verified
- Collected in NENA or custom format
- XY coordinate placed to customers specification





Business Personal Property

Find New Tax Revenue

Unlicensed Businesses

Non-Filing Businesses

Secondary Addressing for Commercial Parcels

Located with XY Coordinate

Cross Reference to BPP List

Identify for Audit

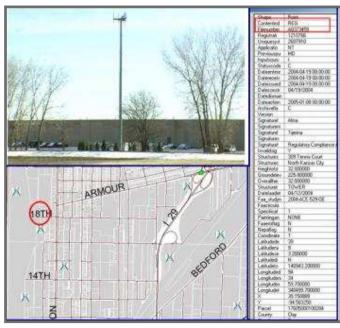


Location and ID of Special Structures

Billboards – Locate with XY Coordinate, Identify Real Estate or Business Personal Property, and Planning and Zoning Enforcement

Cell Towers – Property Tax Administration, Location for Emergency Services and Phase II Wireless Compliance





Secondary Unit Addressing

Washington DC Condominium Complex

Multiple Family Addressing

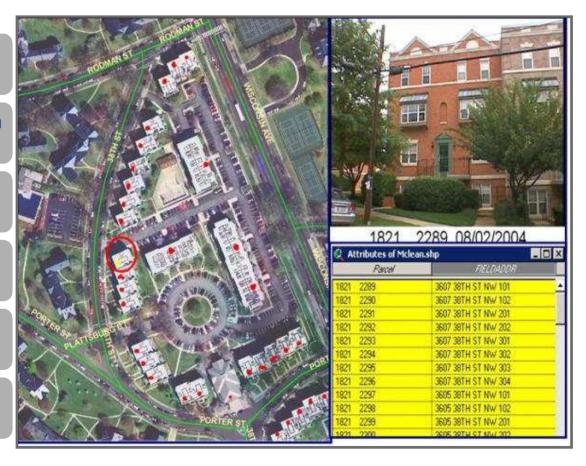
Address and XY Coordinate for Each Unit

Site Map Obtained from Property Management

Map Not Available - Others are Walked to Confirm

Mobile Home Park – Each space is collected

Commercial – Each street level address



Highways - Roadway Asset Inventory and Mapping

Record & Measure Roadside Assets

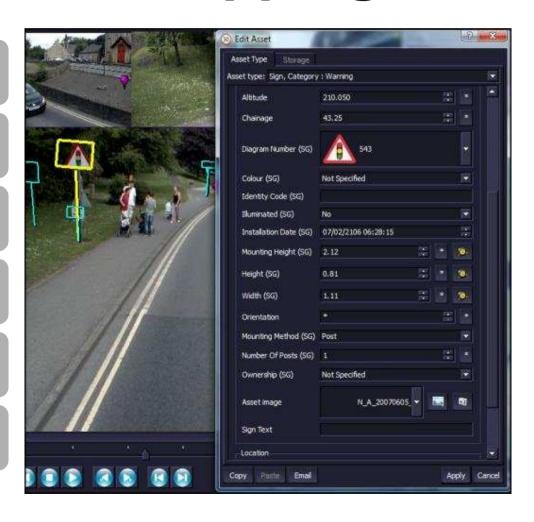
GASB 34 Implementation

3D Measurement of Objects

Asset Condition Assessment

Map - Speed Limits, Number of Lanes, Traffic Signals, Roadway Restrictions

Visual Record & Review Tools



Emergency 911 Planning

XY Points for Every Business and Residence

Street View

Address in NENA Format

Address Linked to Centerline

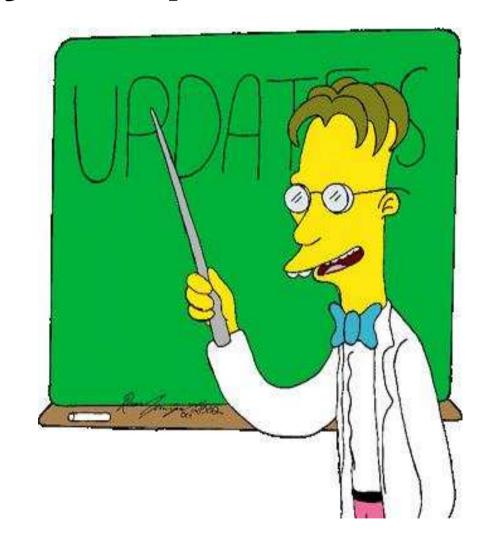
Identify Critical Infrastructure





Frequency of Update

"High-resolution street-view images (at a sub-inch pixel resolution that enables quality grade and physical condition to be verified, updated at least every 6 years."

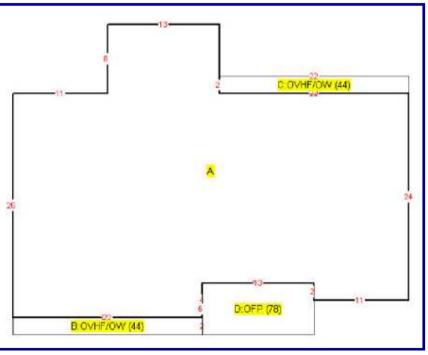


Quality Control Is it or isn't it?

- 1. Must be able to see the structure
- 2. Sun angle
- 3. Clarity
- 4. People
- 5. Front and one side
- 6. Sub-inch pixel

How do I Measure Sub Inch Pixel?





The Calculations

- Canon 10 mp camera
- 3648 x 2736 pixel screen resolution
- Building is 47' long (from plat)
- Building front takes up 80% of screen or 2198 pixels (.80*3648)
- 2198 pixels equal (47'*12") 564"
- 1 pixel equals .192" (564"/2198 pix)



Street View Image Feature List

- Photo
- Address verification
- Exception list
- Viewing software
- Data analysis
- Measurement tool
- Report writer



What You Must Think About?

- Cost...."You get what you pay for."
- Quality.....Must be sub-inch pixel
- You pick and choose
- Tax payers in image...especially children
- Foliage, sun, obstructions
- Additional information

Partners

Street View Image



237424 04/22/2008

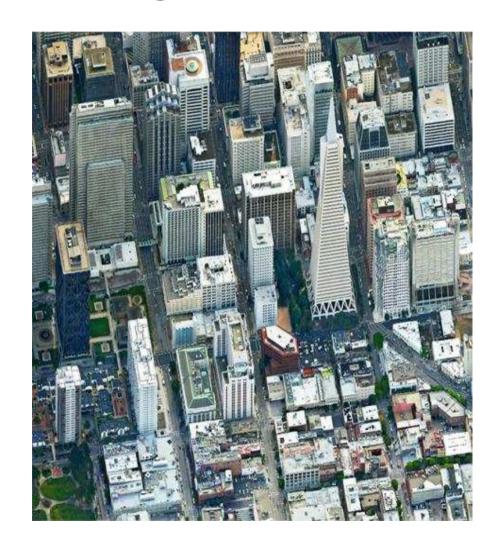
Oblique Imagery

"The GAME Changer"

"Aerial photography is the taking of photographs of the ground from an elevated position.

Photographs taken at an angle are called oblique photographs."

Wikipedia



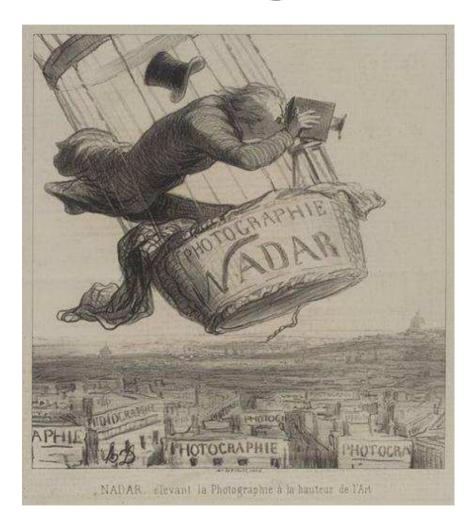


IAAO Oblique Imagery Requirement

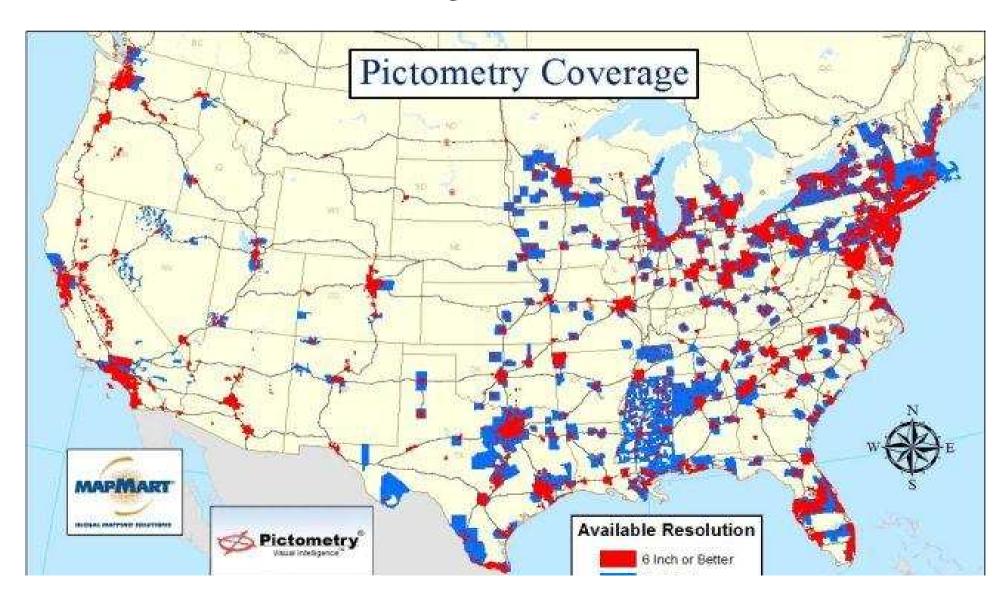
- Updated every 2 years in rapid growth areas
- Low level oblique images capable of being used for measurement verification (four cardinal directions)
- Minimum 6" pixel resolution in urban areas and 12" pixel resolution in rural areas

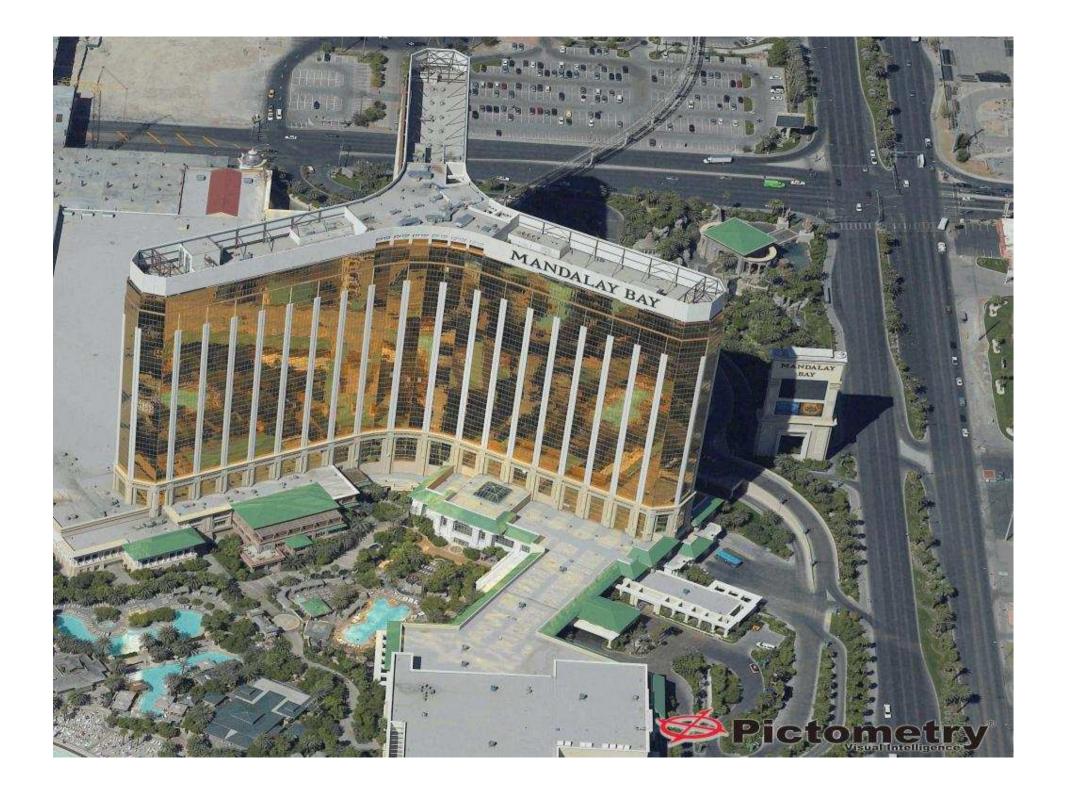
"The GAME Changer"

- 1. Inexpensive
- 2. High resolution
- 3. Digital color
- 4. Readily available
- 5. Measure, measure, measure!



Oblique and Ortho Imagery Pictometry International





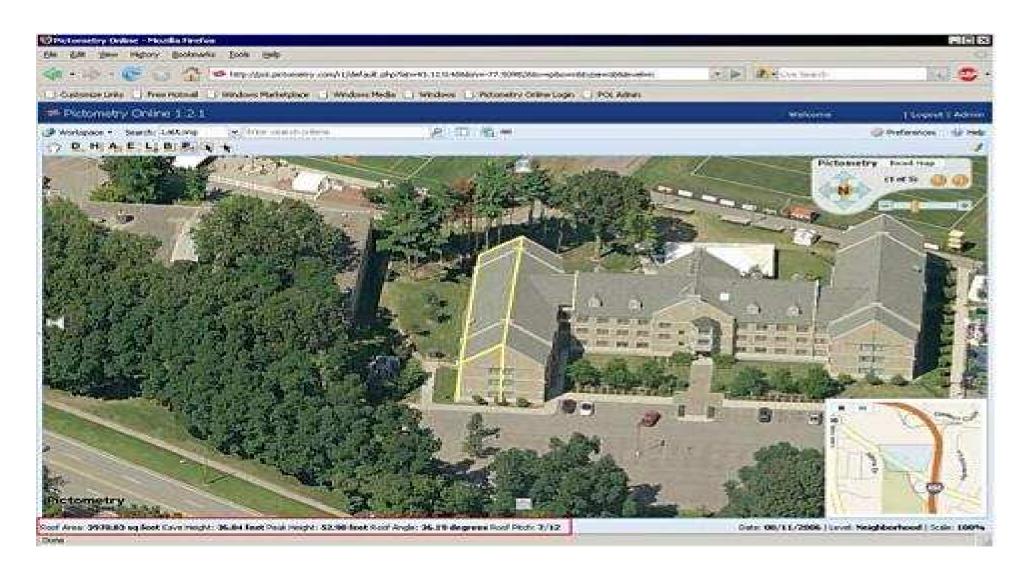
Oblique Four Cardinal Directions



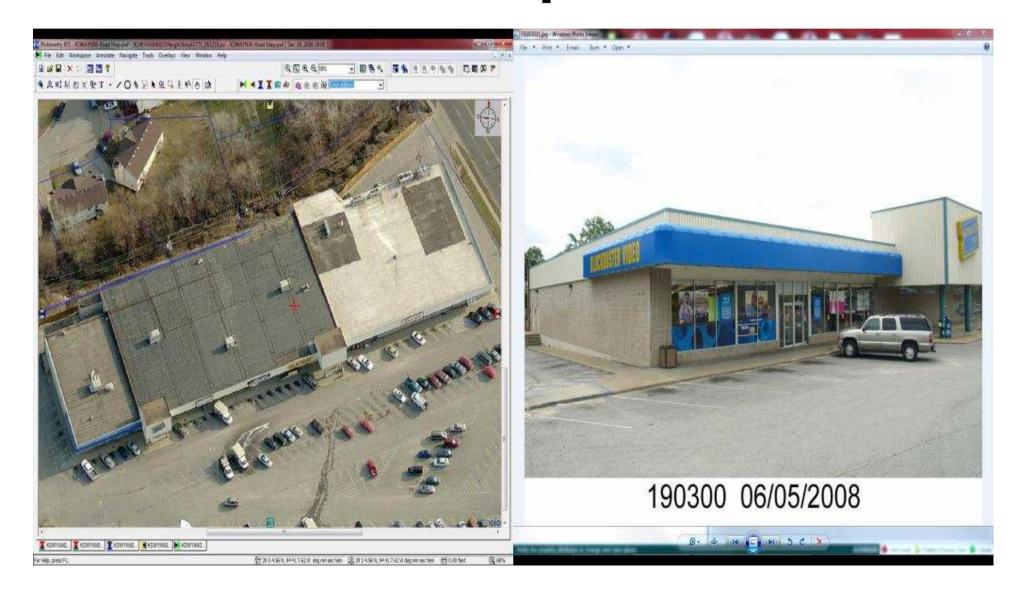




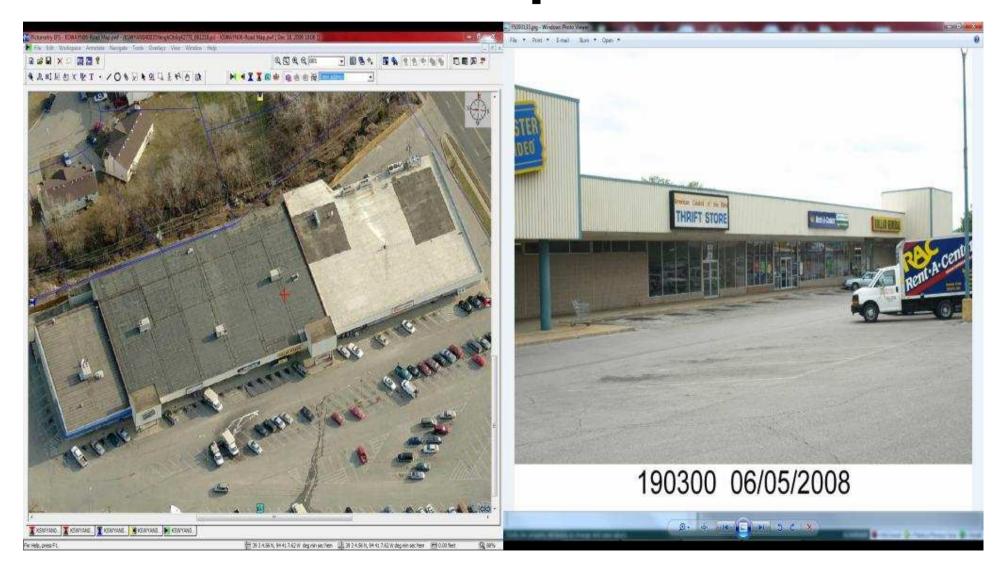
Pictometry Measuring Tools



Commercial Streetview and Oblique



Commercial Streetview and Oblique



IAAO Oblique Imagery Requirement

- Updated every 2 years in rapid growth areas
- Low level oblique images capable of being used for measurement verification (four cardinal directions)
- Minimum 6" pixel resolution in 12" pixel resolution in rural areas

What Constitutes Rapid Growth Areas?

"In my OPINION, rapid growth should be defined as <u>five(5)</u> or more times <u>normal</u> growth for the area while taking all factors into consideration."

Official Statement from Pictometry Concerning Accuracy

Pictometry provides a visualization system and therefore does not certify image accuracy. However, some Pictometry customers have done their own certification on the Pictometry data after delivery and have shared their results. On average, customers have been seeing better than 1.0-meter RMS error at a 95% confidence level (NMAS 1:1200) for orthogonal imagery over relatively flat terrain or in areas with accurate elevation data, and 2.0meter RMS error at a 95% confidence level (NMAS 1:2400) for more varied terrain or in areas with poor elevation data. However, Pictometry does not guarantee these accuracies and your results may vary.

Quality Control Measurement Accuracy

QC measurement accuracy by comparing photo identifiable feature measurements with the metrics given by the software tools, using a plus or minus three (3) pixel tolerance. Use a football field, baseball diamond, or structures with accurate drawings from CAMA or your GIS file.



Quality Control Locational Accuracy

Locational accuracy is generally based upon the accuracy of the DEM or DTM used to rectify the oblique and pixel size of the imagery. In most cases the oblique provider uses your existing ground control. Compare photo identifiable points with known coordinates with the same point on the oblique. Plus or minus three percent (3%) can be expected.



Desktop Review Process Bringing It All Together "Ultimate System"



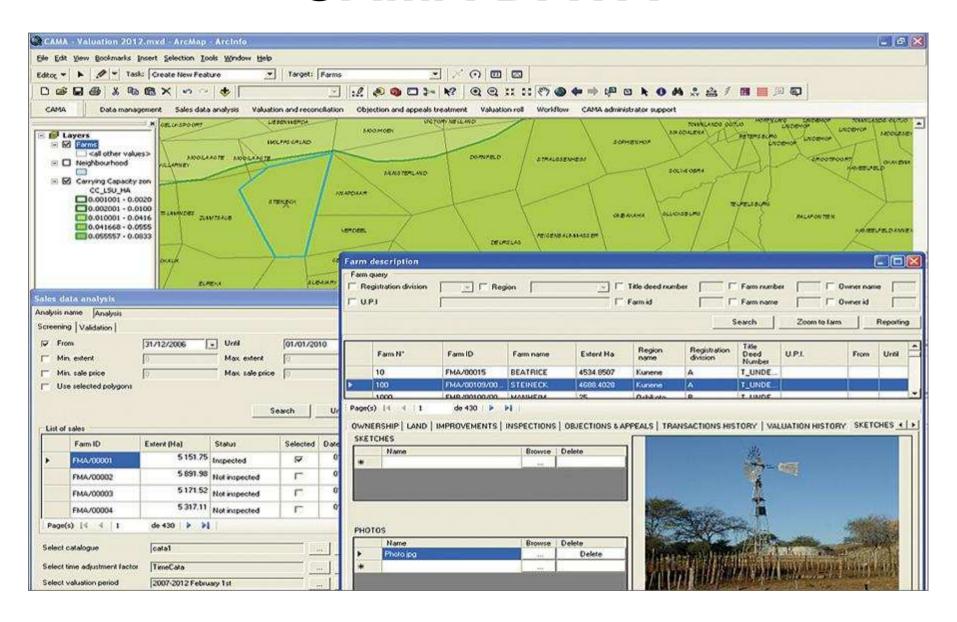
How Does It All "Come Together"



DTR is comprised of the following functions:

- Sketch Georeference and Verification or "Change Detection"
- High Resolution Street View Imagery
- Oblique Imagery
- Ortho Photography
- Field Review and Maintenance Tools

CAMA DATA

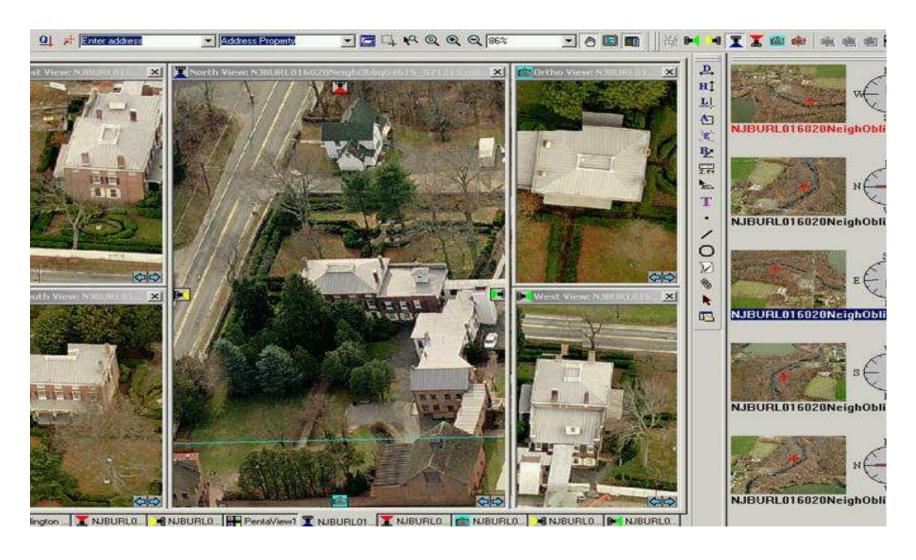


Street View Image



262600 04/21/2008

Oblique Image



You all know about opinions....

"In my opinion the ultimate use of the IAAO Standard on Mass Appraisal is the Desktop Review

System (DTR)"

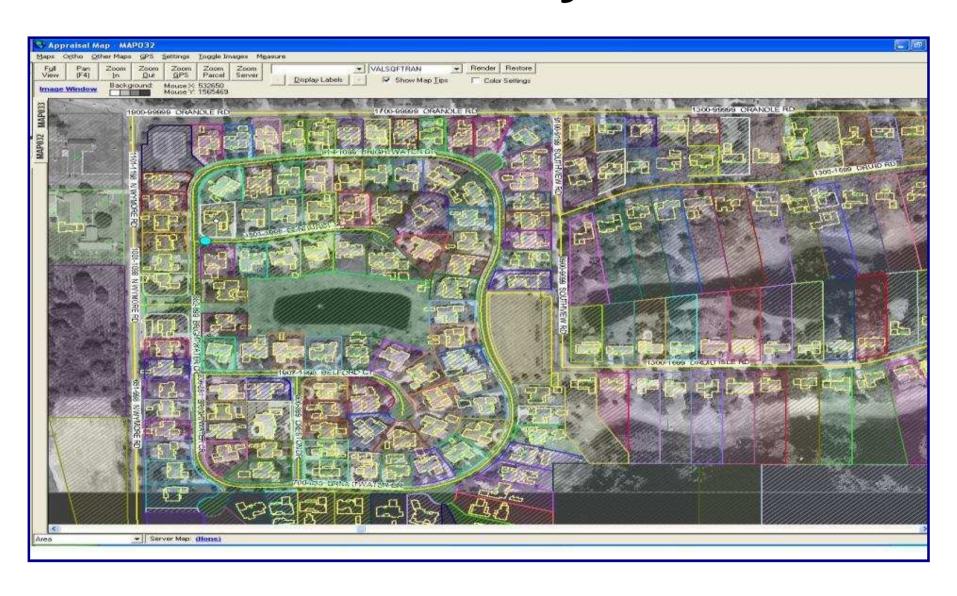
George Donatello, CMS



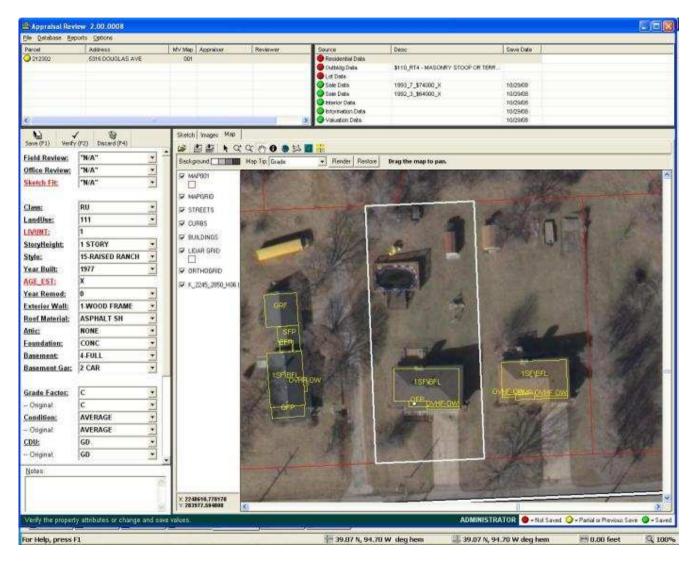
Desktop Review Software

- Complete desktop review
- Review multiple datasets
- Verify property characteristics sketch
- Confirm features and outbuildings
- Create export list for field review

Data Analysis

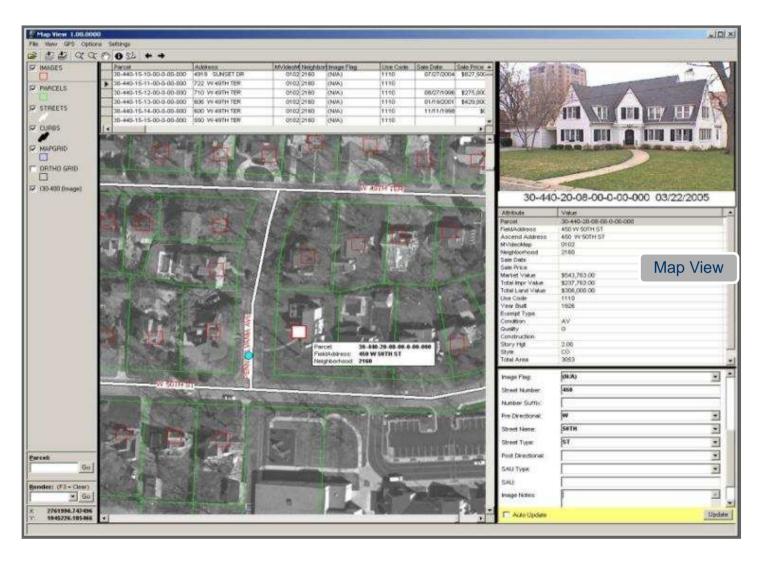


Appraisal Review Software



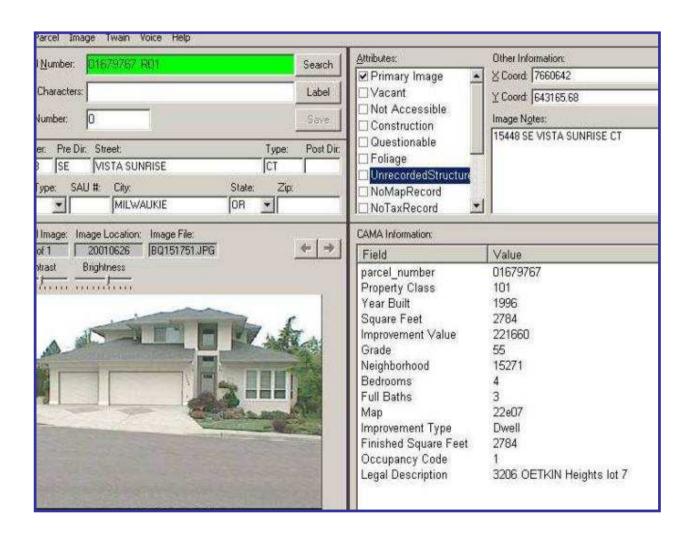
Data and Imagery files are structured for import into CAMA Systems

Map View Software

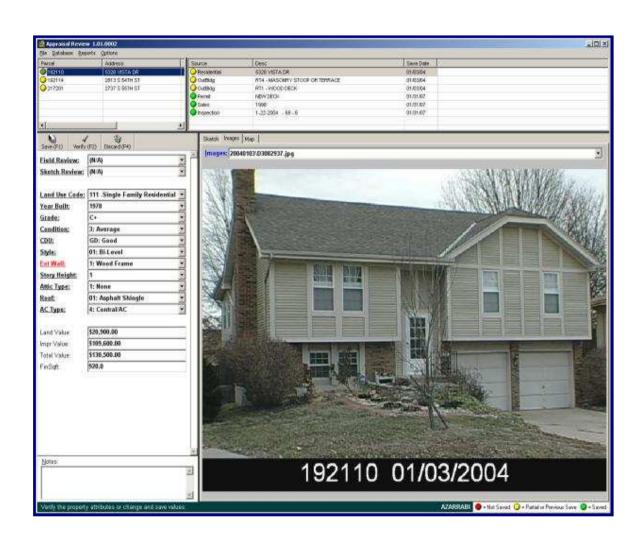


Data and Imagery files are structured for import into CAMA Systems

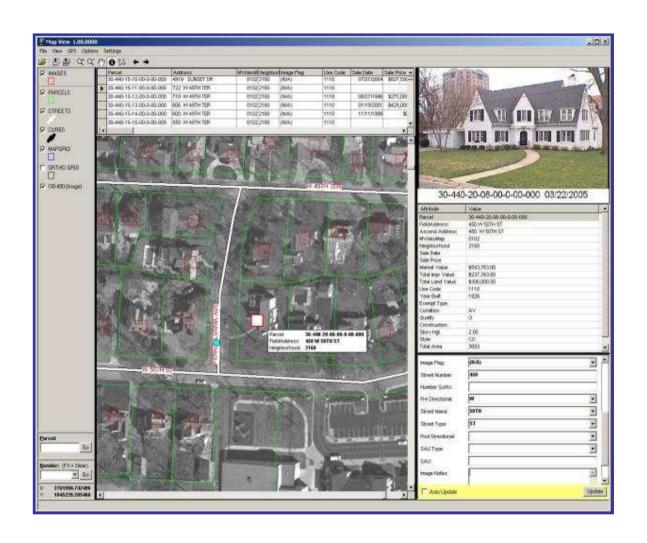
Data Review



Data Review Screen



Edit Screen



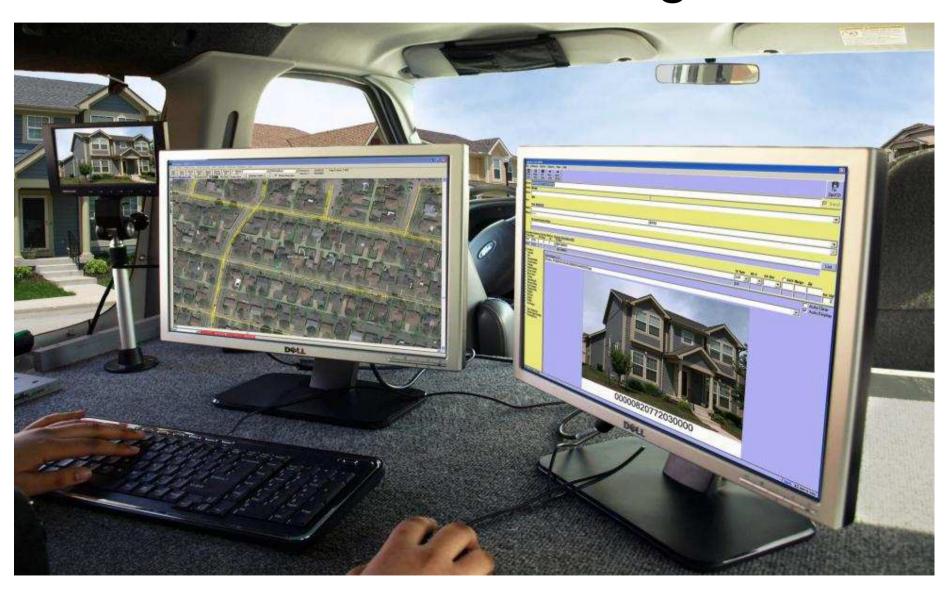
Three Screen Configuration



In Field Review-ADV

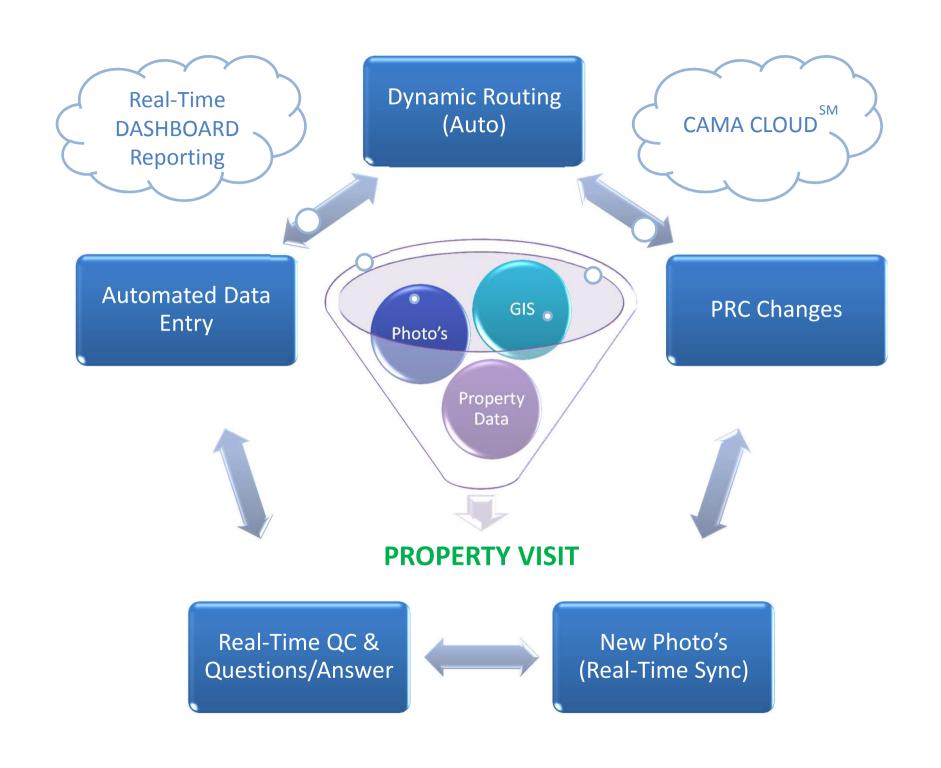


Street View Image

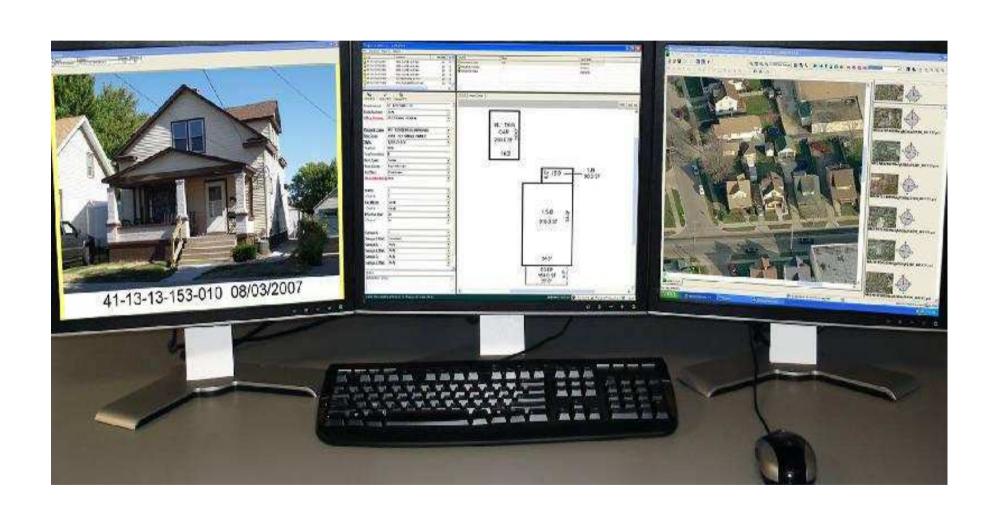


Mobile Field Review





Bring the Field to the Office "Ultimate System"





What Does It All Cost????

Budget Numbers Only

- 1. Sketch conversion...less than \$3 per parcel
- 2. Change detection... Less than \$1 per parcel
- 2. Street View Image....\$2-3 per parcel
- 3. Ortho less than \$100 per square mile
- 4. Oblique Image.....12" \$150, 4" \$400 per square mile

Return on Investment (ROI) Literally the Million Dollar Question

- Large Florida county---10:1
- Medium-size Texas county---16:1
- Washington DC---11:1
- Small rural Ohio county---7:1
- Small Missouri county---6:1
- Small N. Carolina county---10:1
- Medium-size Kansas county---13:1

4" Oblique	100	\$ 400.00	1.5	\$ 40,000
Sketch Geo-refe end ager	Col	inty (Cost	\$ 27,760
Mobile Office	1	\$ 10,000.00	1	\$ 10,000
Annual Maintenance	1	\$ 2,220.00	4	\$ 8,880
Software Licenses	4	\$ 1,600.00	1	\$ 6,400
Updates	500	\$ 5.00	4	\$ 10,000
Consulting/Training	5	\$ 1,250.00	5	\$ 31,250
Hardware	4	\$ 3,000.00	1	\$ 12,000
Misc.	1	\$ 30,000.00	1	\$ 30,000
Desktop Review	77,699	\$ 2.20	1	\$ 170,938
Project Carrying Cost (3% annual)				\$ 77,782
			Total Cost	\$ 709,311
			Per Parcel Cost	\$ 1.83

Flagler Co. FL (5 yr cost)

Description	Number	Unit Cost	Years	Total
High resolution street level images	46,267	\$ 3.00	1	\$ 138,801
12" Obliwue and Ortho	485	\$ 150.00	2	\$ 145,500
4" Oblique	100	\$ 400.00	1.5	\$ 40,000
Sketch Geo-reference	46,267	\$ 0.60	1	\$ 27,760
Mobile Office	1	\$ 10,000.00	1	\$ 10,000
Annual Maintenance	1	\$ 2,220.00	4	\$ 8,880
Software Licenses	4	\$ 1,600.00	1	\$ 6,400
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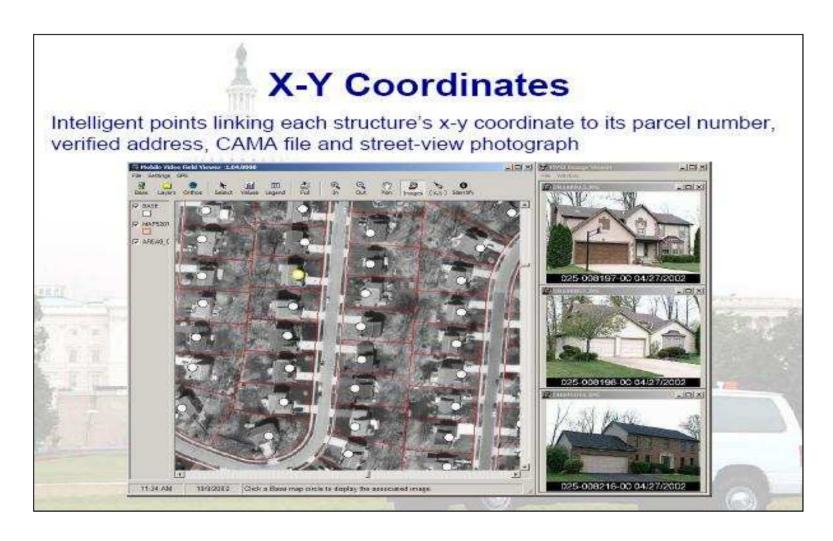
Flagler County Cost and Revenue

Years	1	2	3	4	5	Total
Single Progress Payment	\$ 631,529					\$ 631,529
No Pmt. First Year	\$ -	\$ 177,328	\$ 177,328	\$ 177,328	\$ 177,328	\$ 709,311
Government Capital	\$ 70,931	\$ 159,595	\$ 159,595	\$ 159,595	\$ 159,595	\$ 709,311
		Revenue	e Enhanceme	ent		
Additional Revenue	\$ 297,911	\$ 446,866	\$ 496,518	\$ 546,169	\$ 595,821	
Cumulative Additional Revenue	\$ 297,911	\$ 744,777	\$ 1,241,294	\$ 1,787,464	\$ 2,383,285	

Some Projects Using Desktop Review

- US Jurisdictions
 - Washington D.C.
 - Gaston County North Carolina
 - Orange County Florida
- Canadian Provinces/Cities
 - British Columbia









Data Entry and Processing

Resolution of Field and Sketch Review Parcels

Office Action

Count Description
2,932 Building Razed
2,948 Minor Addition (deck/porch/garage)
1.064 Correct Sketch

Measurements/Labels

308 Verify Use

7,252

Field Action

Count Description
664 Additional Sq. Ft. Not on

Sketch

509 New Construction

1,774 Field Verify (significant variation)

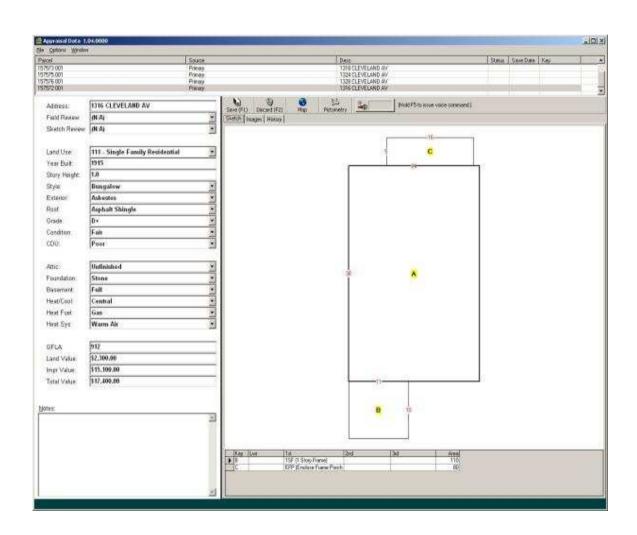
2.947

Appraisal staff can investigate and resolve data exceptions at the desktop with software applications. Data exceptions are linked to GIS or Pictometry through address x,y points.





CAMA Data



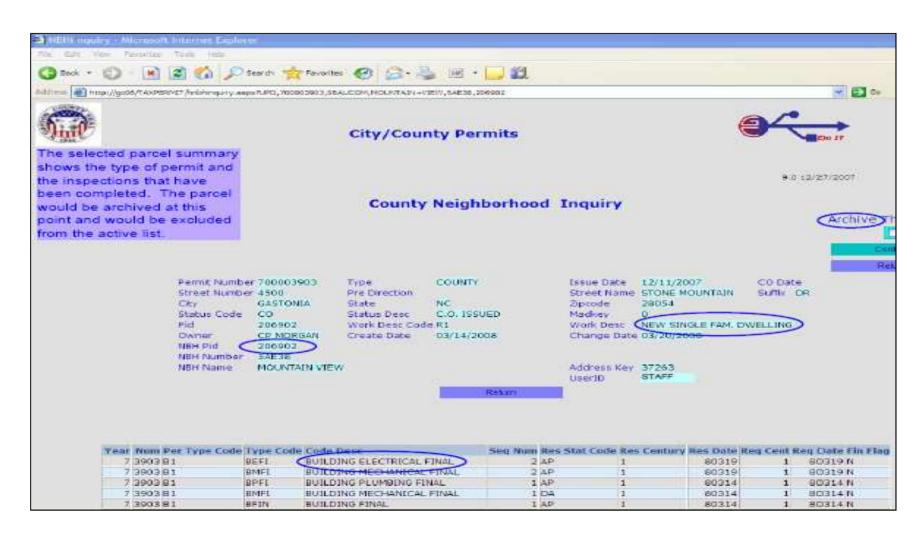
Gaston Co. N.C.



Gaston County, N.C.

- Pictometry
- Mobile Video-Yotta
- Desktop Review
- Street Front Images
- Online Information field cards
- Web Integration

Gaston County, N.C.



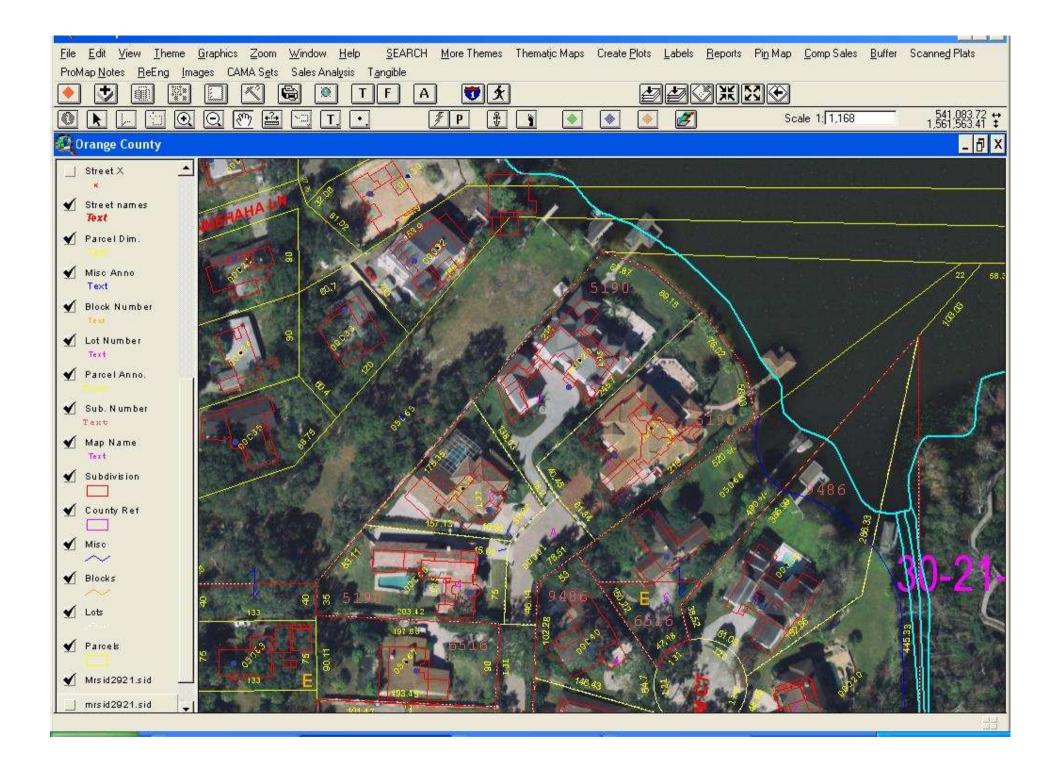
Gaston County, N.C.

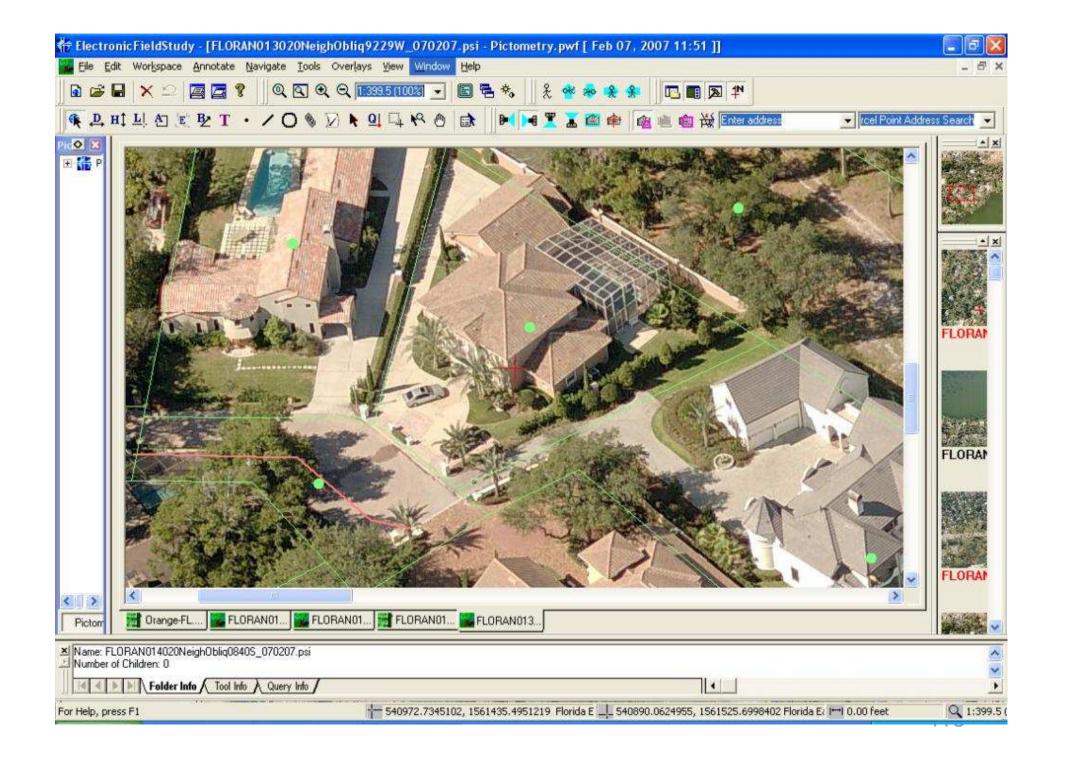


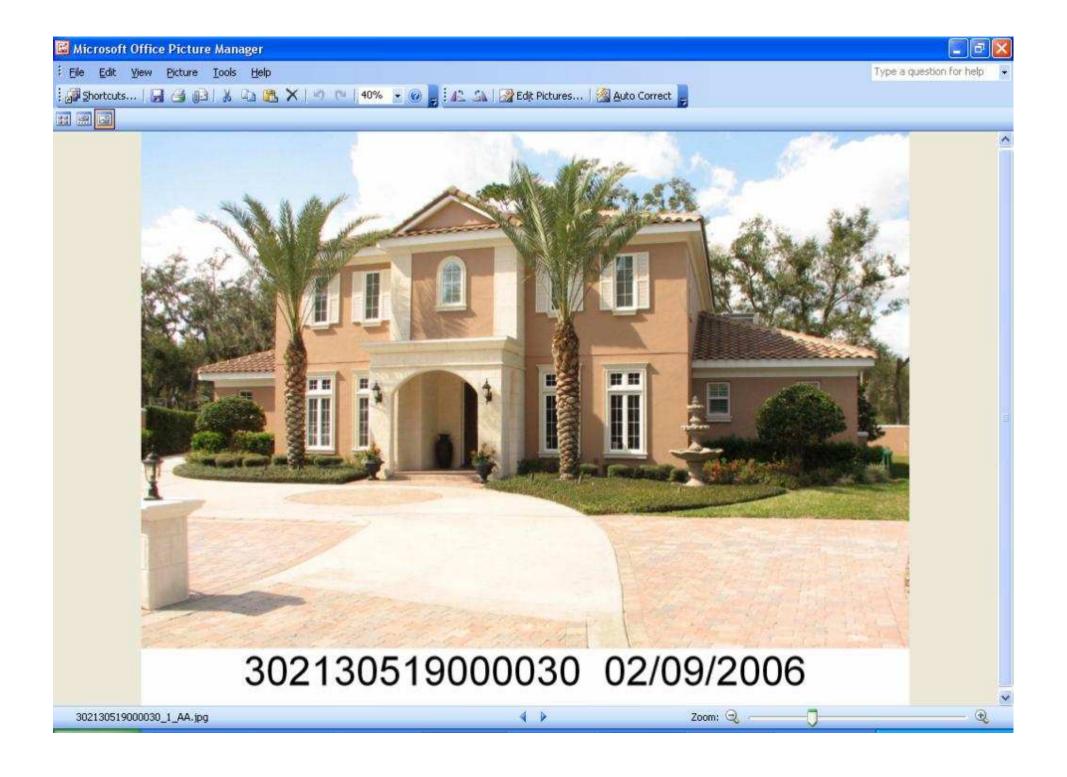


Orange County, Florida

- Full GIS Integration
- Pictometry
- Mobile Video Yotta
- Desktop Review
- WEB Enabled
- Full Disclosure
- Many Users of the Data







ROI METRICS

1Billion @ 20 mills = \$20 Million in taxes from a \$ 2 Million technology investment, plus there were 100's of Other benefits:



Summary – U.S. Jurisdictions

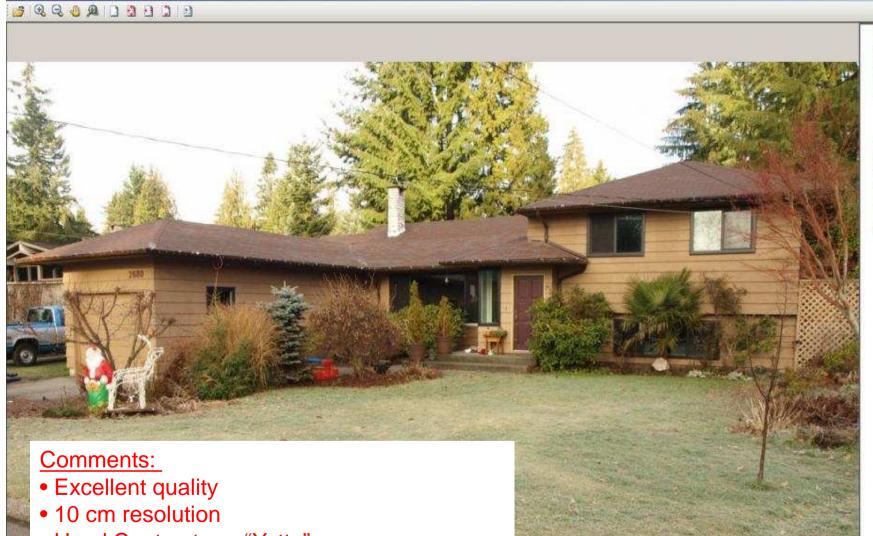
- Heavy "Web" Presence
- GIS Integration
- Not much for "new data collection"
- Less Residential Data collected
- Excellent Reassessment Programs
- Use all forms of technologies
- Full disclosure Web
 - Field Cards
 - Comp Sales
 - Revaluation Manuals
 - Formulas

British Columbia



Street-front Image

IMAGEVIEW1



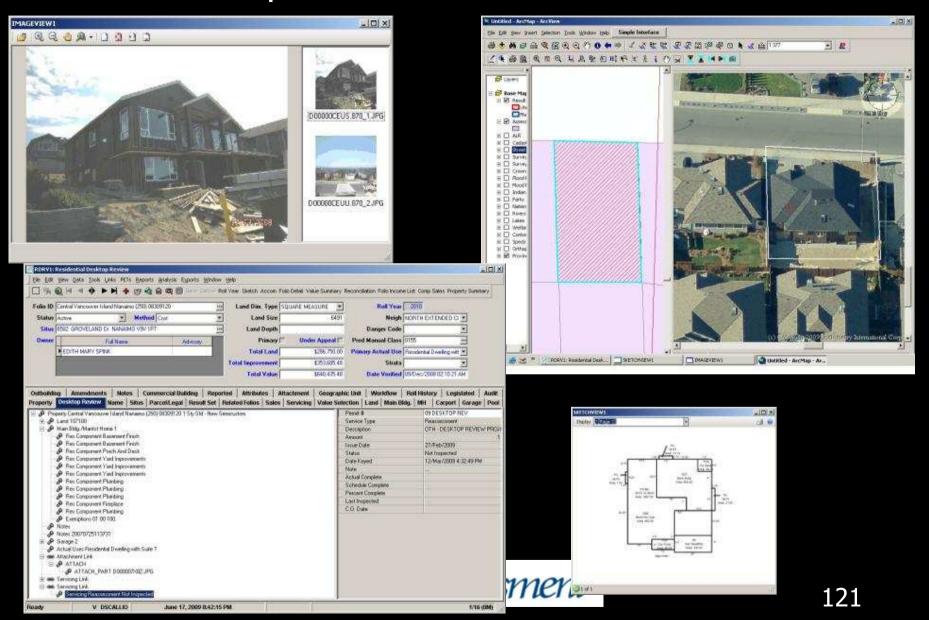


COLORONAL TO 1D



- Used Contractor "Yotta"
- Cost \$4.00 per folio (high / volume)
- Additional services (GPS, Georeference etc)
- Municipalities have large interest in photos

Desktop Review - The Environment



Technology: The Desktop of the Future



BCAssessment

Desktop Review – GeoReferencing Sketches



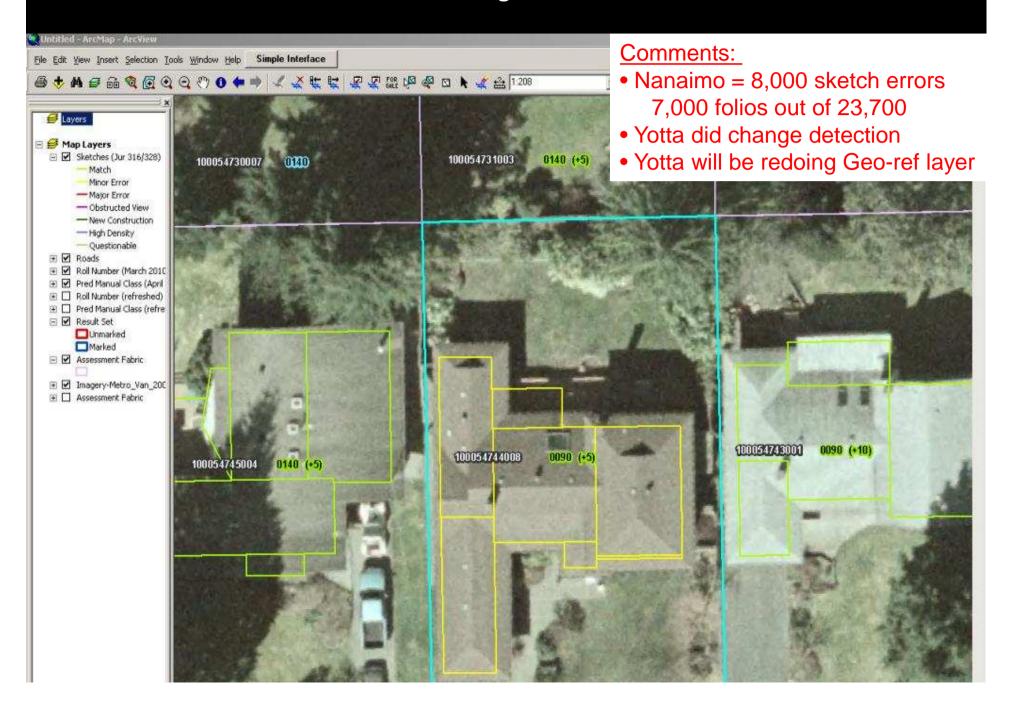
Desktop Review – GeoReferencing Minor/Major Deltas







Ortho & Geo-referenced Sketch Image



Key Metrics - Nanaimo

Item:	Before DTR:	Using DTR:
Reassessment	14.2 folios / day	40 folios / day
Labour cost	\$616,000	\$216,000
Process (labour) cost	\$25.89 / folio	\$9.75 / folio
Total cost	\$616,000	\$399,000
Total process cost	\$25.89 / folio	\$16.78 / folio
Cycle time	27.4 minutes	9.75 minutes
Roll Quality ASR/COD	96.7% / 7.3%	96.8% / 6.0%
Sketch errors	0	8,452
# of data changes	0	40,678
New Construction	\$0	\$121,000,000

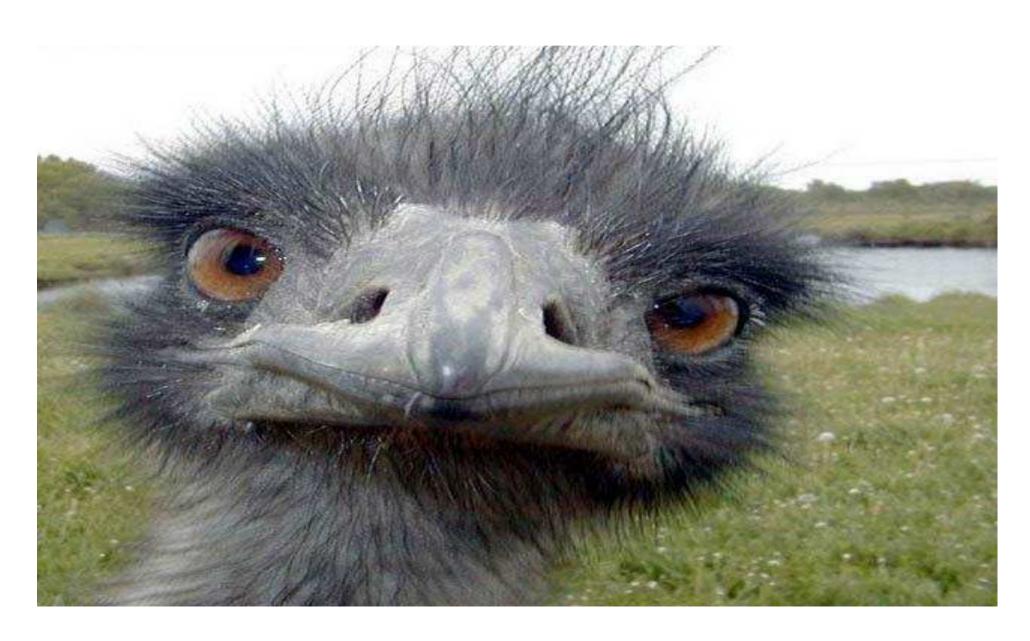
2010 Pilot - Indian Arm Example / Missing \$400K



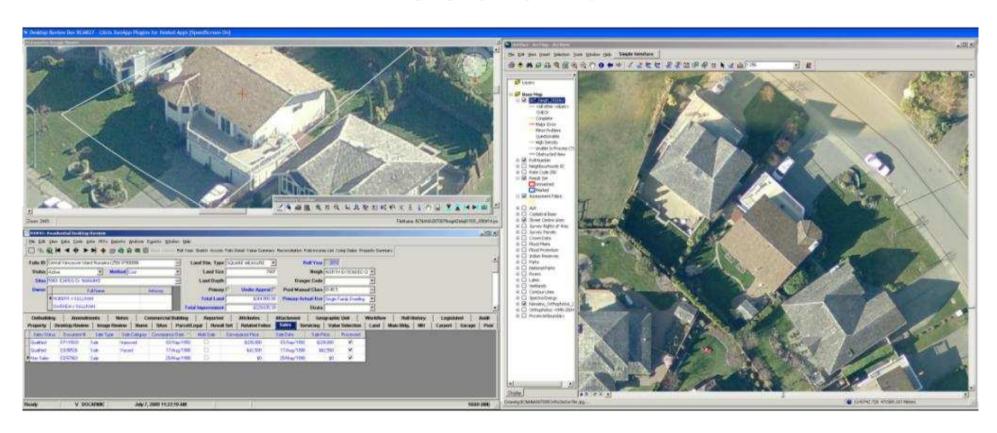
BC Conclusions

"More information is available than ever before and we can do more than expected with the DTR (Desktop Review Process) approach to make more accurate and uniform reassessments."

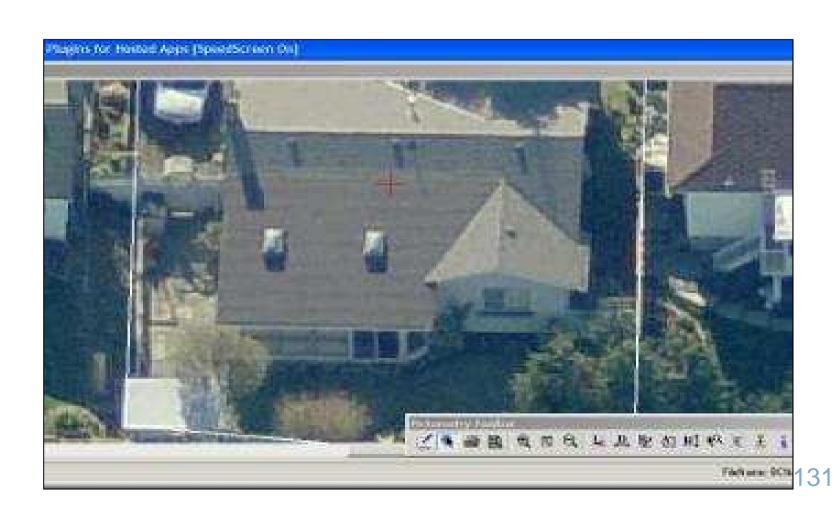
What Else???



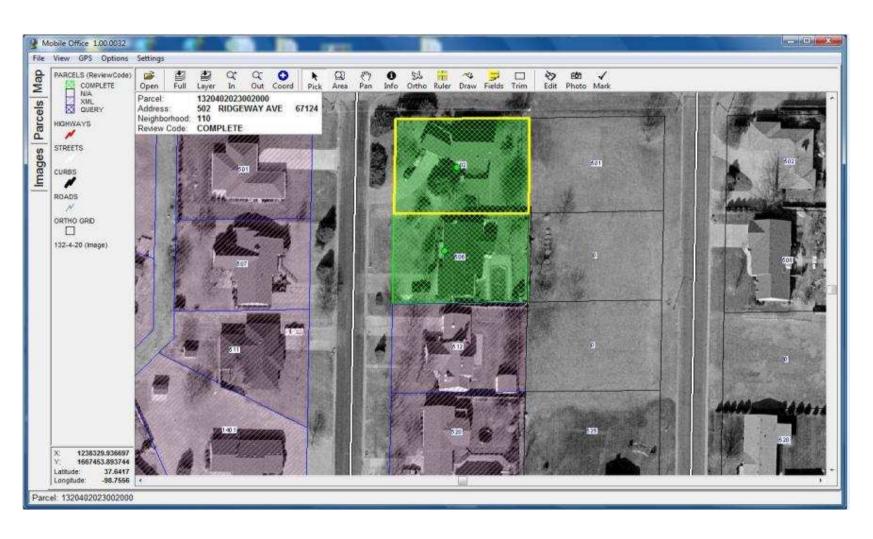
Oblique's / Orthos – 10 cm Resolution



The Desktop Pieces – Oblique Images



Mobile Office - Desktop Suite:



Mobile Office - Street front

